



# Your Reference Guide for GSA Technology Contracts



Great Government Through Technology

One Country. One Mission. One Source.

## GUIDE TO GSA TECHNOLOGY CONTRACTS

		GSA IT CONTRACT MATRIX															
		INFORMATION TECHNOLOGY (IT)									T E L E C O M M U N I C A T I O N S						
r ology	PROGRAM	ALLIANT	ALLIANT Small Business	8(a) STARS II Streamlined Technology Acquisition Resources for Services II	VETS Veterans Technology Services	IT Schedule 70 Multiple Award Schedule (MAS)	NITCP National IT Commodity Program	SmartBUY	laaS Infrastructure as a Service	RMF Risk Management Framework Services	NETWORX Universal	NETWORX Enterprise	CONNECTIONS II	TEMS Telecommunications Expense Management Services	CS2 Custom SATCOM Solutions – Awards anticipated in Q3 FY12	CS2-SB Custom SATCOM Solutions – Small Business	FedRelay Federal Relay New award anticipated in Q4 FY12
ogy Using de acts edule	Contact Information	Enterprise GWAC Acquisition Division (877) 534-2208 Email: alliant@gsa.gov Website: www.gsa.gov/alliant	Small Business GWAC Acquisition Division (877) 327-8732 Email: alliantsb@gsa.gov Website: www.gsa.gov/alliantsb	Small Business GWAC Acquisition Division (877) 327-8732 Email: s2@gsa.gov Website: www.gsa.gov/8astars2	Small Business GWAC Acquisition Division (877) 327-8732 Email: vetsgwac@gsa.gov Website: www.gsa.gov/vetsgwac	Office of IT Schedule Programs (877) 446-4870 Email: it.center@gsa.gov Website: www.gsa.gov/schedule70	National Customer Service Center (888) 377-0070 Email: itcommodities@gsa.gov Website: www.gsa.gov/itcommodity	National Customer Service Center (888) 377-0070 Email: ncsccustomerservice @gsa.gov Website: www.gsa.gov/smartbuy	National Customer Service Center (888) 377-0070 Email: ncsccustomerservice @gsa.gov Website: www.gsa.gov/iaas	National Customer Service Center (888) 377-0070 Email: ncsccustomerservice @gsa.gov Website: www.gsa.gov/rmf	Networx Help Desk (866) 472-0274 Email: networx.support @gsa.gov Website: www.gsa.gov/ networxuniversal	Networx Help Desk (866) 472-0274 Email: networx.support @gsa.gov Website: www.gsa.gov/ networxenterprise	Office of Network Services Programs (877) 387-2001 Email: fasnetworkservice @gsa.gov Website: www.gsa.gov/connectionsii	Office of Network Services Programs (877) 387-2001 Email: fasnetworkservice @gsa.gov Website: www.gsa.gov/tems	National Customer Service Center (888) 377-0070 Email: ncsccustomerservice @gsa.gov Website: www.gsa.gov/cs2	National Customer Service Center (888) 377-0070 Email: ncsccustomerservice @gsa.gov Website: www.gsa.gov/cs2sb	National Customer Service Center (888) 377-0070 Email: fedrelay12@gsa.gov Website: www.gsa.gov/fedrelay
etwork s, ss to	Products and Services Provided	Integrated, customized IT solutions	Integrated, customized IT solutions	Integrated, customized IT solutions	Integrated, customized IT solutions	Millions of commercial products and services	IT commodities and integrated support services	Enterprise-level commercial software and software-related services	Cloud storage, virtual machines, and Web hosting services	Certification and accreditation services which agencies can use to obtain Authority to Operate (ATO)	Full range of telecommunications services	IP-centric telecommunications and related services	Telecommunications and network infrastructure products, services, and solutions for buildings and campuses	Management of wireless service plans	Full range of commercial satellite solutions	Full range of commercial satellite solutions	Accessible telecommunication services for federal agencies and tribal governments to conduct official business with individuals who are deaf, hard of hearing, or speech disabled.
d ns , and ns. e	Key Features	Aligned with     Federal Enterprise     Architecture and     Department of     Defense Enterprise     Architecture	Provides small business credit Aligned with Federal Enterprise Architecture and Department of Defense Enterprise Architecture  Provides small business credit to the small business credit to	Provides 8(a) small business credit Sole-source task order awards for orders under \$4 million Vendors hold certifications for Capability Maturity Model Integration (CMMI) and ISO 9001	Provides service- disabled veteran- owned small business (SDVOSB) credit	Simplified online ordering     Volume discounts available through blanket purchase agreements     Over 5,000 vendors     More than 60% of vendors are small businesses     Small business setasides available	Discounted, tiered pricing through established blanket purchase agreements     Reverse auctions at the ordering level     Incorporates Supply Chain Risk Management (SCRM) principles     Requires environmental certifications and responsible disposal	Discounted pricing through established blanket purchase agreements     A Federal Strategic Sourcing Initiative (FSSI)     Cloud Email as a Service     Tiered pricing discounts     Complies with NIST and OMB security standards     Small business credit available	Discounted pricing through established blanket purchase agreements     Pay-as-you-go subscriptions     Vendors have received Authority to Operate (ATO) at FISMA Moderate security level     Small business credit available	Discounted pricing through established blanket purchase agreements     Complies with NIST Risk Management Framework (RMF), FISMA requirements, and OMB guidance     Small business credit available	Service continuity with FTS2001 contracts	Service continuity with FTS2001 contracts	Integrates with Networx and local telecommunications contracts Incorporates Supply Chain Risk Management (SCRM) principles Incorporates sustainability practices Small business credit available	A Federal Strategic Sourcing Initiative (FSSI)     Small business credit available	Created in partnership with DISA Continuity with DSTS-G, Inmarsat, and SATCOM-II contracts	Provides small business credit  Created in partnership with DISA  Continuity with DSTS-G, Inmarsat, and SATCOM-II contracts	Facilitates compliance with Section 504 of the Rehabilitation Act
ns ology	Value-added Services	<ul> <li>Scope compatibility review</li> <li>Sample statements of work</li> <li>Contracting templates</li> <li>Training</li> </ul>	Scope compatibility review     Market research assistance     Training	Scope compatibility review     Market research assistance     Training	Scope compatibility review     Market research assistance     Training	Scope compatibility review     Market research assistance     Statement of Work templates     Training	Reporting of accurate and detailed agency spend data     New products can be added within 24 hours		Sample statement of objectives     Independent Government Cost Estimator Calculator		Operations support, including ordering, billing, and inventory management	Operations support, including ordering, billing, and inventory management	Scope compatibility review     Sample statements of work				Quality of service monitoring
	Task Order Types	<ul> <li>Fixed price (all types)</li> <li>Cost reimbursement (all types)</li> <li>Labor hour</li> <li>Time and materials</li> <li>Combination</li> </ul>	<ul> <li>Fixed price (all types)</li> <li>Cost reimbursement (all types)</li> <li>Labor hour</li> <li>Time and materials</li> <li>Combination</li> </ul>	<ul> <li>Fixed price (all types)</li> <li>Labor hour</li> <li>Time and materials</li> <li>Combination</li> </ul>	<ul> <li>Fixed price (all types)</li> <li>Labor hour</li> <li>Time and materials</li> <li>Combination</li> </ul>	<ul><li>Fixed price (all types)</li><li>Labor hour</li><li>Time and materials</li></ul>	Fixed price	Fixed price	Fixed price	Fixed price	Fixed price with a form of economic price adjustment	Fixed price with a form of economic price adjustment	Firm fixed price     Time and materials	Fixed price	TBD	Fixed price	Fixed price
-	Period of Performance	10 years Five-year base with one five-year option Expiration: 4/2019	10 years Five-year base with one five-year option Expiration: 2/2019	10 years Five-year base with one five-year option Expiration: 8/2021	10 years Five-year base with one five-year option Expiration: 2/2017	20 years  Five-year base with three five-year options  Expiration: Varies by agreement	Three or Five years One-year base with two one-year options or one-year base with four one-year options Expiration: Varies by agreement	Five years Single award: One-year base with four one-year options Multiple award: Five-year base Expiration: Varies by agreement	Five years One-year base with four one-year options Expiration: 10/2015	Three years Three-year base Expiration: 06/2014	10 years Four-year base with three two-year options Expiration: 3/2017	10 years Four-year base with three two-year options Expiration: 5/2017	Nine years, Three months Three-year, three-month base with six one-year options Expiration: 1/2021	Five years Two-year base with three one-year options Expiration: 1/2013	Five years Five-year base Expiration:TBD	Five years Three-year base with two one-year options Expiration: 1/2017	Five years Two-year base with three one-year options Expiration: 12/2012
	Place of Performance	Global	Global	Global	Global	Global	National	Global	Global	National	Global	Global with exceptions	Global	National	Global	Global	National
	Eligible Users	Federal	Federal	Federal	Federal	Federal, State, Local, and Tribal	Federal, State, Local, and Tribal	Federal (all agreements), State, Local, and Tribal (some agreements)	Federal, State, Local, and Tribal	Federal	Federal, Tribal	Federal, Tribal	Federal	Federal	Federal	Federal	Federal, Tribal

Acquisition assistance is available across all contract vehicles on a fee-for-service basis.

For more information, visit gsa.gov/technology or contact GSA's National Customer Service Center at (888) 377-0070 and NCSCcustomer.service@gsa.gov.

Fees differ based on the level of service provided.

Acquisition options for your specific technol requirements

lifecycle needs from management to execution at competitive prices.

Acquiring technology is easy with GSA. Us our Governmentwide **Acquisition Contracts** (GWACs), IT Schedu 70 Program, and Netv Services Contracts, you gain fast access cutting edge IT and telecommunications products, services, ar integrated solutions. Our comprehensive set of pre-competed and customizable acquisition solutions support your technolo A cross government, information technology and telecommunications are inseparable from agency mission requirements. At the same time, agencies face constantly shifting priorities from cloud computing and infrastructure consolidation to cybersecurity and environmental sustainability. With tight budgets and a diminished workforce, finding the right solution to meet your IT and telecommunications needs can be a significant burden.

At GSA, we enable smart decisions when evaluating, purchasing, and implementing technology from navigating available commercial offerings to determining the most appropriate acquisition vehicle. Working with leading industry partners and your in house contracting professionals, we maximize operational effectiveness and efficiency while minimizing acquisition risks.

### **Achieve mandates and policies**

Need help addressing our nation's priorities? GSA stands ready to work with you across a broad spectrum of IT initiatives, including protection against cyberthreats, progress towards environmental sustainability, support of small-and veteran-owned businesses, and migration of your computing systems to the cloud.

### Fulfill your technology needs

We provide access to virtually anything technology related to meet your mission requirements – from infrastructure and applications to professional IT services and communications services.

### **Get** acquisition assistance

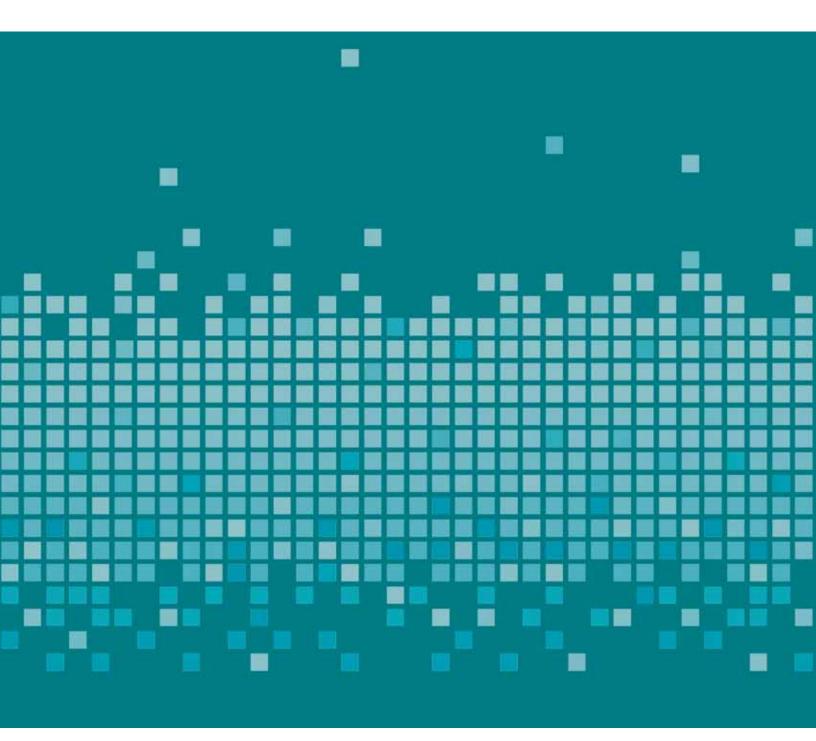
GSA offers all levels of acquisition assistance, including turnkey solutions. Based on your individual needs, our certified professionals can support you during every phase of the acquisition lifecycle, including contracting, project management, and financial management.

#### Learn more

To learn more about GSA's technology contracts and solutions, visit www.gsa.gov/technology or contact GSA's National Customer Service Center at (888) 377-0070 or CSCcustomer.service@gsa.gov.









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